

FAQs



Question:

Can I choose the Cerv's store I work in?

Answer:

No. Cerv's will assign you to a store that best meets your abilities and that has an opening for full time / part time employment.

Question:

Will I have to work weekends and holidays?

Answer:

Cerv's is open on holidays, except for Christmas day, so each employee is to work part of the holiday schedule. If an employee requests a holiday off and receives it, they will work the next holiday schedule.

Question:

How often do we get paid?

Answer:

Employees are paid by check on a bi-weekly basis.

Question:

How long does it take to get promoted or receive a raise?

Answer:

It depends on available positions and on your performance.

Question:

What do I have to do to get promoted?

Answer:

A number of factors are evaluated in employment. Key factors in employment performance are customer service, attitude, dedication, drawer accuracy, teamwork, availability, work pace, accuracy and thoroughness of duties performed, as well as consistency and communication skills.

Question:

What is your dress code?

Answer:

Cerv's team members are to look clean and presentable at all times. Cerv's t-shirts are mandatory. Closed toed shoes that cover the heel must be worn. Jeans and shorts can be worn following a few guidelines. Tattoos must be covered and no piercings other than ears.